

PRODUCT WARRANTY/OPERATING INSTRUCTIONS

Version 15.11.2020

According to the current legislation, you have statutory rights with respect to the seller (dealer), which in general include warranty claims. You must present the claim directly to the dealer within the statutory period.

Independently of this, we additionally provide the following manufacturer warranty, and the related claims must be presented directly to us under the following conditions:

1. No comparable warranty claim or other statutory right already applies with respect to the seller (dealer) that takes precedence over the manufacturer warranty;
2. You have purchased the product from one of our authorised dealers as an original purchaser, **and**
3. registered it within 30 days from purchase from the authorised dealer, and maximum within three years of the date of manufacture, on our homepage (www.hms-strasser.com/bonus-card).

The following conditions apply for this manufacturer warranty:

1. Manufacturer warranty

The warranty only applies to the original purchaser who resides in the country of purchase. The warranty refers exclusively to the metal and plastic parts of the rifle and to the original STRASSER three-point ball seat mounting, but not the optical sight. The wooden parts of the rifle require special care and as it is a natural product, natural changes will take place, therefore the wooden parts are not covered by the warranty.

The warranty period is for 12 years and starts from the date of purchase, and maximum three years from delivery from our factory. It covers all defects and damage to the rifle (metal and plastic parts) that are demonstrably the result of material or manufacturing defects. In this case, the manufacturer is responsible for costs for material and labour.

The rifle must be delivered to an authorised specialist dealer to have the warranty work performed. The risk and expenses for transporting the weapon, both ways, (including all authorisations) are the responsibility of the customer. The manufacturer shall provide the warranty services based on their decision whether to repair or replace faulty parts, and any replaced parts become the property of the manufacturer.

2. Shooting accuracy guarantee

The shooting accuracy of a rifle depends on many factors. The most important factor is the ammunition. Not every barrel shoots as well with every type of ammunition. There can be considerable differences in performance. The optical sight and its mount are just as important. Parallax, loose reticles, defects in reticle adjustment and a faulty mount are the most common causes for unsatisfactory shooting performance. Therefore you should use professionally mounted brand name optics as well as ammunition that is suitable for your weapon by trying different types of ammunition. Ammunition of the same brand and with the same formulation can have different shooting performance and point of impact from batch to batch and from one rifle to another. With an optimal combination of ammunition, sight and mount we guarantee an outstanding shooting accuracy of our rifles. Claims regarding shooting accuracy must be made in writing within 30 days of the date of sale. We reserve the right to deliver the rifle to an independent testing institute (such as DEVA or a government proof house).

3. Scope of the Warranty

Warranty performance does not result in an extension or renewal of the warranty period for the weapon or for the installed replacement parts. The warranty period for the installed replacement parts ends with the warranty period for the entire rifle.

4. Exclusions to the warranty

The warranty does cover the following:

- Damage as a result of force majeure or environmental impacts.
- Unauthorised repairs, modifications or other work performed on the rifle.
- Use of reloaded ammunition or ammunition not approved by CIP.
- Damage as a result of normal wear, the failure to observe the operating instructions or improper

use or manipulation, or if the rifle shows signs of mechanical damage of any type.

The warranty does not cover optical sights or scope mounts produced by any other manufacturer than HMS Präzisionstechnik GmbH.

Any other claims, especially those for compensation for damage not directly related to the rifle (subsequent damage) are not covered unless legal liability is mandatory.

An essential condition is that no changes (manipulation) was carried out on the product other than work performed by us or our authorised workshops, and that it has been properly stored, used and serviced.

Our authorised dealers are requested to help you - if you wish - in organising the shipment of the product to our offices for a fee and we will use the same service - at our discretion - to send back the repaired or replaced product to you, especially if it is simpler for legal or logistics reasons to do so and not send it directly to you.

If after receiving the product we realise that the manufacturer warranty does not apply, we will contact you before starting the work to determine if you would want us to make the repair or replace the product for a fee.